



**DEPARTMENT OF INFORMATION SCIENCE AND ENGINEERING**

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**ALUMNI TALK -EVEN SEM (2024)**

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**An Insight into the ServiceNow Platform**

**Expert name: Mr.Sai Sri Ram**

**Audience: 4<sup>th</sup> Semester Students**

**Date: 12-07-2024(10:00 A.M-11:00 A.M)**

The Department of Information Science and Engineering has conducted Alumni talk on the topic “**An Insight into the ServiceNow Platform**” for the 4<sup>th</sup> semester students on the 12<sup>th</sup> of July, 2024 under the supervision of Dr.Vandana C P, Head of the Department in offline mode. The Expert speaker, Mr.Sai Sri Ram was invited to conduct the same.

- The Speaker, Mr.Sai Sri Ram is currently working as Associate Software Engineer in ComputaCenta, Bangalore. He examines the puzzle of motivation to develop Cloud Applications in the Emerging Technology.

**VARIOUS SESSION THROUGHOUT THE PROGRAM:**





## Alumni Talk by Mr.Sai Sri Ram:

### TOPICS COVERED:

- What is Automation?
- Intelligence.
- Security
- Data Model.
- Generative AI

#### ❖ What is ServiceNow?

ServiceNow leverages native intelligence, which makes its AI systems more creative, innovative, and powerful than relying on algorithms. It will unlock improved decision-making and fresh ideas within your business.

#### ❖ Automation

Build, monitor, and optimize no-code automated workflows. Automate your processes across the business for next-level efficiency, and streamline workflows to reduce cost, grow productivity, and diminish repetitive tasks.

❖ **Consistency and scalability**

Create consistency across your business processes and scale for growth with one platform, one data model, and one architecture. The Now Platform is built on a universal, standardized set of definitions and data model, so everything works seamlessly together.

❖ **QUESTION ANSWER SESSION**

- The speaker asked questions-based on:
  1. How to work with AI?
  2. What is data Model?

The outcome of this program is students were provided good knowledge about the future scope of Cloud Services, one platform and one Architecture.

Class Teacher:

1. Mrs.A.Shalini

Alumni Talk Coordinator: Mrs.A.Shalini

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